

1.	Full Name of the Organisation:	Public Affairs Centre			
2.	Acronym of the Organisation:	PAC	3.	Year of Establishment:	1994
4.	Full Address of the Organisation:				
House No.:15		Street Name/No.: KIADB Industrial Area, Bommasandra-Jigani Link Road		Locality: Anekal Taluka	
Town/City/Post Office: Bangalore			District: Bangalore Rural		
State: Karnataka			Pin Code: 562106		
Phone No. (With STD Code): 080-27839918 / 19 / 20			Fax (With STD Code): 080-27839918 / 19 / 20		
Email: mail@pacindia.org			Website: www.pacindia.org		
5.	Primary Contact Person of the Organisation:				
Full Name: Mr. R. Suresh				Designation: Director	
Phone No. (With STD Code): 080-27839918 / 19 / 20			Fax (With STD Code): 080-27839918 / 19 / 20		
Email: director@pacindia.org					
6.	Mission of the Organisation (max. 100 words):				
<p>PAC is dedicated to improving governance in India by strengthening civil society institutions in their interaction with the state. The Centre's mission is to identify and promote initiatives that facilitate a pro-active role by citizens to enhance the level of public accountability and performance. Values practiced include:</p> <ul style="list-style-type: none"> ▪ Integrity in terms of committing ourselves to our Vision ▪ Credibility through consistent practice of transparency and accountability ▪ Non partisanship to maintain an independent stand on governance issues ▪ Constructive engagement to reduce conflict and ensure constant dialogue for coalition building ▪ Knowledge driven action support to encourage/promote informed advocacy 					
7.	Main Sectoral/Thematic Areas of Work:		8.	Nature of Expertise:	
<ul style="list-style-type: none"> ▪ Governance and public service delivery - evaluation through Citizen Report Cards (CRCs) and advocacy for change ▪ Urban development ▪ Anti-corruption ▪ Environmental governance ▪ Application and development of Social Accountability Tools 			<ul style="list-style-type: none"> ▪ Undertake and support research ▪ Disseminate research findings ▪ Facilitate collective citizen action through awareness raising and capacity building activities ▪ Provide advisory services to state and non-state agencies 		
9.	Countries Where the Organisation Has Worked in the Past 10-15 Years				
Asia Pacific: The Philippines, Pakistan, Bangladesh, Sri Lanka, Cambodia			Africa:		
Latin America and Caribbean:			Middle East:		
Europe:			North America:		
10.	Affiliation to any National /International Networks:				
National:			International:		
Name: Wada No Thodo Abhiyan (WNTA) Location of Secretariat: New Delhi Contact Details: www.wadanathodo.net			Name: Global Movement for Budget Transparency, Accountability and Participation (BTAP) Location of Secretariat: Washington D.C Contact Details: Rocio Moreno, rocio@globalbtap.org		

Name: Location of Secretariat: Contact Details:	Name: IDRC Think Tank Initiative Location of Secretariat: Ottawa Contact Details: Dr. Samar Verma, sverma@idrc.ca
Name: Location of Secretariat: Contact Details:	Name: Affiliated Network for Social Accountability – South Asia Region (ANSA-SAR) Location of Secretariat: Dhaka, Bangladesh Contact Details: Dr. Naimur Rahman, ansa.sar@gmail.com
11. Illustrative Projects Implemented in Other Countries (Max.10 Projects; Max. 250 words for each project):	
Name of the Project 1: Improving Local Governance and Pro-poor Service Delivery through Citizen Report Cards (CRCs) Year of Implementation: 2005-2007 Partner Organisations: UP-NCPAG, Philippines; NIPA and SAP-PK, Pakistan. Resource Provider/Client: Asian Development Bank Major Activities Taken During the Implementation: <ul style="list-style-type: none"> • PAC provided onsite and offsite support to selected institutions for carrying out CRCs in four sites in two DMCs (Developing Member Countries), namely the Philippines and Pakistan, that included: <ul style="list-style-type: none"> ○ Orientation on CRCs through workshops; ○ Preparatory activities for implementation of the CRC surveys; ○ Training programme on survey activities; ○ Post CRC survey activities (data analysis and interpretation, preparation of presentation and report); and ○ Dissemination of findings and initiation of service improvement measures. • The selected institutions designed and implemented CRCs by following the CRC e-learning toolkit and provided feedback to PAC in order to improve the efficacy of the toolkit based on the practical experiences. • On the basis of the feedback received from these institutions, as well as PAC’s own observations in the field, an updated version of the CRC e-learning toolkit was developed by PAC replacing the existing one. • PAC provided guidance to these institutions, basically constituting of academic/training institutes, to promote the CRC e-toolkit through integration of relevant curricula, namely those related to public administration and governance. 	Name of the Project 2: Year of Implementation: Partner Organisations: Resource Provider/Client: Major Activities Taken During the Implementation:
Name of the Project 3: ...	Name of the Project 4: ...
12. Any Other Information:	