

1.	Full Name of the Organisation:	Consumer Unity and Trust Society			
2.	Acronym of the Organisation:	CUTS International	3.	Year of Establishment:	1983
4.	Full Address of the Organisation:				
House No.: D-217		Street Name/No.: Bhaskar Marg		Locality: Bani Park	
Town/City/Post Office: Jaipur			District: Jaipur		
State: Rajasthan			Pin Code:302016		
Phone No. (With STD Code):91-141-2282 821			Fax (With STD Code): 91-141-2282485		
Email: cuts@cuts.org			Website: www.cuts-international.org		
5.	Primary Contact Person of the Organisation:				
Full Name: George Cheriyan				Designation: Director	
Phone No. (With STD Code): 91-141-2282 062			Fax (With STD Code): 91-141- 4015 395		
Email: gc@cuts.org; cart@cuts.org					
6.	Total No. of Staff:				
Programme: 94		Support: 41		Volunteers: Nil	
7.	Mission of the Organisation (max. 100 words):				
Consumer sovereignty in the framework of social justice and equality, within and across borders.					
8.	Main Sectoral/Thematic Areas of Work:		9.	Nature of Expertise:	
<ul style="list-style-type: none"> ▪ Consumer Protection ▪ International Trade and Development ▪ Competition, Investment and Economic Regulation ▪ Human Development ▪ Consumer Safety 			<ul style="list-style-type: none"> ▪ Outcome based implementation of programmes ▪ Capacity Building, including module development, for Government and other development agencies ▪ Evaluation and assessment of development programme/schemes ▪ Policy inputs through action research ▪ Outreach at multiple level from grassroots to international ▪ Networking 		
10.	Countries Where the Organisation Has Worked in the Past 10-15 Years				
Asia Pacific: Bangladesh, Nepal, Pakistan, Sri Lanka			Africa: Lusaka, Nairobi		
Latin America and Caribbean: Brazil			Middle East: Egypt		
Europe: England, Switzerland, Belgium, Germany, The Netherlands			North America: Canada		
11.	Affiliation to any National/International Networks:				
National: The Recent			International: The Recent		
Name: Member, Steering Committee, Eco Mark Scheme Location of Secretariat: Ministry of Environment & Forests, Paryavaran Bhavan, CGO Complex, Lodhi Road New Delhi - 110 003 Contact Details: +91-11- 24361669			Name: Centre for Policy and Law On Global Consumer Protection Location of Secretariat: Wuhan University, China Contact Details: Dr. Ying Yu Secretary General, International Advisory Board Website: www.whucprotection.org		

12.	Illustrative Projects Implemented in Other Countries (Max.10 Projects; Max. 250 words for each project):				
Name of the Project 1: Year of Implementation: Partner Organisations: Resource Provider/Client: Major Activities Taken During the Implementation:			Name of the Project 2: Year of Implementation: Partner Organisations: Resource Provider/Client: Major Activities Taken During the Implementation:		
Name of the Project 3:			Name of the Project 4:		
13.	Any Other Information:	Most of the information is also available under “About us” on our website: www.cuts-international.org . Below are the information on the projects undertaken by CUTS:			
No	Name	Funding Agency	Objective	Expected Outcome	Budget
1.	Promoting Participatory Approaches for Removing Regional Trade Barriers in South Asia (Phase II) www.cuts-citee.org/COEN-COSA-Phase-II/	The Asia Foundation	Conduct a set of focused result- and action-oriented activities on selected issues so as to ensure tangible and incremental progress towards reducing cost of doing trade within the region	Reduction in trade costs due to non-tariff barriers to trade in South Asian region, leading to welfare gains for both consumers and producers	INR5,225,000
2.	A Study of Environmental Standards and their Trade Impacts on Indian Textiles and Clothing Sector www.cuts-citee.org/SESTI	Ministry of Foreign Affairs, Norway (through the Royal Norwegian Embassy, New Delhi)	Promote appropriate and optimal use of eco-labels as a means for enhancing environmental sustainability, especially with regard to climate change, consumer welfare in the North and producer profitability in the South	Generation of understanding on how standards and quality attributes related to environmental concerns including carbon credits in T&C are defined, developed and managed both in the Northern and Southern hemisphere	NOK4,614,610
3.	Government Procurement – An emerging tool of global integration and good governance in India www.cuts-citee.org/GP	Prosperity Fund of the UK Foreign and Commonwealth Office	Lead to more efficient government procurement system in India with greater transparency, efficiency and good governance for both domestic as well as foreign enterprises	By 2013, Government of India adopts necessary policy changes towards a more transparent and open government procurement system supporting its possible accession to the WTO Plurilateral Agreement on Government Procurement	£167,530
4.	'Environmental Sustainability Impact Assessment of	Norwegian Research Council (through	Raise awareness among stakeholders in cotton value chain regarding	Ascertain the sustainability component in the supply chains and consumption	NOK250,000

	Cotton Value Chain in India' is part of project titled Regulations, Markets And Consumer Self-Regulation in Global Sustainable Development: A Comparison of Three European Countries www.cuts-citee.org/ESIACOV	National Institute for Consumer Research in collaboration with the Centre for International Climate and Environmental Research)	environmental sustainability issues	of Cotton	
5.	India - Pakistan Trade: Moving Forward with Changing Dimensions and Emerging Scenarios	DFID, Pakistan (through Sustainable Development Policy Institute)	Create an information resource unit to facilitate Pakistan's exports into India and at the same time encourage targeted Indian services into Pakistan, with the view of facilitating and guiding Pakistan's small and medium enterprise and the young upcoming entrepreneurs	Policymakers to remove/harmonise non-tariff barriers affecting trade between India and Pakistan	£25,000
6.	CUTS-FES Stakeholder consultations on Intra-Regional Trade	Friedrich-Ebert-Stiftung India	Elicit views and concerns of business community about non-tariff barriers (including procedural NTBs) hindering intra-regional trade	How to overcome NTBs and prepare an advocacy agenda for the removal/harmonisation of NTBs between South Asian countries	INR1,000,000
7.	Business Regulation and Corporate Conduct www.cuts-ccier.org/BRCC	Ministry of Foreign Affairs, Norway (through the Royal Norwegian Embassy, New Delhi)	Explore how business regulation can balance the dual and often divergent goals of stimulating investment and entrepreneurship on the one hand, and promote responsible business conduct in a few selected states in India on the other	Enhanced awareness of how elements of enterprise/sectoral development can be amalgamated with responsible business conduct in state/national policies and practices	NOK6,575,030

8.	India Competition and Regulation Report (2011) www.cuts-ccier.org/icrr2011/	Ministry of Foreign Affairs, Norway (through the Royal Norwegian Embassy, New Delhi)	A report providing background information about the prevailing state of competition (both in terms of policy and practices) in a few select sectors in India	Better understanding among key stakeholders of the various competition concerns across sectors of the Indian economy and the way forward	NOK3,109,029
9.	Demand Side Management and Renewable Energy in India: Capacity Building of CSOs www.cuts-ccier.org/DREC	Climate Works Foundation, US through Shakti Sustainable Energy Foundation, India	Increase long term capacity/awareness of CSOs to demand for DSM and RE initiatives; train CSOs to participate in regulatory processes; and develop a mechanism to take the views of the CSOs to the policy level and <i>vice-versa</i>	More cognisant civil society groups on issues pertaining to DSM and RE; increase in demand from the consumer end which can result in policy initiatives; and effective policy actions by the government for enhancement of DSM and RE	US\$138,000
10.	Evolving Effective Cooperation between Competition Authority and Sector Regulators – Lessons From Indian and International Contexts www.cuts-ccier.org/IICA/	Indian Institute of Corporate Affairs	Study how regulatory conflicts between the competition authority and sector regulators can be resolved deriving from the approaches followed by other countries and tailoring them to our needs as well as to develop a structured, systematic and sustainable process of interactions/dialogue between the competition authority and sector regulatory bodies	Legislative and administrative reforms to enhance inter-agency cooperation and effectiveness in promoting and preserving the competition process. A congenial environment for interaction between the competition agency and sector regulators. More effective enforcement of competition and sectoral laws. Better coherence and efficiency in the economic governance system	INR1,000,000
11.	National Competition Policy and Economic Growth in India	Prosperity Fund of the UK Foreign and Commonwealth Office	To take forward the agenda of the National Competition Policy (NCP) in general and recommendations of sector studies in particular to make them acceptable to the relevant policymakers in a phase-wise and calibrated manner	By December, 2013, the Government of India adopts necessary legislative changes for effective implementation of NCP at the Central government level in line with the provisions of the cleared NCP	£132,550

12.	Grassroots Reachout and Networking in Rajasthan through Consumer Action www.cuts-international.org/CART/GRANI RCA	Consumer Welfare Fund, Department of Consumer Affairs, Government of India	Build a strong consumer movement at the grassroots by equipping consumer activists with skills and create a network of zealous grassroots activists through intensive training, capacity building and orientation programmes on relevant consumer protection issues	Create an enabling environment at the grassroots in 12 selected districts of Rajasthan. This, in turn, will help building a capable, dedicated and sustainable network for strengthening effective service delivery with enhanced transparency and accountability in the processes	INR6,924,400
13.	National Environmental Awareness campaign: RRA for Rajasthan (2011-12) www.cuts-international.org/cart/NEAC.htm	Ministry of Environment and Forests, Government of India	Create awareness on issues related to biodiversity and taking action	229 NGOs with greater awareness on the theme 'forest for sustainable livelihood' creating awareness and action in the neighbourhoods	INR2,403,900
14.	District Level Telecom Consumer Education Workshops	Telecom Regulatory Authority of India	Build awareness among local telecom consumers regarding emerging consumer issues and grievance redressal mechanism in the telecom sector	Better and hindrance-free services to consumers of telecom services and better redressal of grievances	INR500,000
15.	Indian Consumers in the New Age: A Forward Looking Agenda to Address the Concerns of the Common Man www.cuts-international.org/CART/ConsumerUp/	Department of Consumer Affairs, Government of India	Research, advocacy, networking and knowledge enhancement to strengthen and take the Indian consumer movement forward	Create an enabling environment for protection and promotion of consumer interest contributing towards the national interest	INR10,000,000
16.	Community of Practice on Social Accountability Tools in South Asia Region www.copsa.in	Affiliated Network for Social Accountability - South Asia Region	Enable and institutionalise the process, mechanisms social accountability (SAC) tools among ANSA-SAR partners in Sri Lanka, Bangladesh, Nepal, Pakistan and India	Formation and strengthening of network among the organisations inclined towards SAC tools will enhance the visibility of SAC work and approaches	INR2,850,000

17.	CitizensUp http://cuts-international.org/cart/Citizens_Up.htm	Partnership for Transparency Fund	Corruption-free Mahatma Gandhi National Rural Employment Guarantee Scheme (MGNREGS) of selected six blocks of Jaipur	Inclusion of the targeted and identified eligible entitlement holders of selected blocks of Jaipur and Tonk districts in MGNREGS	INR1,251,000
18.	Assessing the Impact of Social Accountability Tools in the Service Delivery of MGNREGS through a Short	Affiliated Network for Social Accountability-South Asia Region	Assessing the impact of SAC tools in the service delivery of MGNREGS through a short action research in Rajasthan, India	Clear understanding about impact/outcomes of the usage of SAC tools in MGNREGS	US\$10,035
19.	Stronger Voice to Excluded Children in Government and NGO Policies and Programmes www.cuts-international.org/chd/IPAP.htm	Save the Children – <i>Bal Raksha Bharat</i>	Build a conducive societal atmosphere for overall development and protection of children from various kinds of exploitation and abuse	SC/ST children living in 28 villages of Chittorgarh district in Rajasthan are mainstreamed into formal and informal structures; their voices are heard and recognised institutionally	INR5,000,000
20.	Community Based Rehabilitation Project www.cuts-international.org/chd/CBR.htm	Sightsavers	Advocacy work at various levels for sustainable, accessible, affordable and acceptable quality comprehensive eye services	Strengthen the ongoing government initiatives so as to ensure that persons with disabilities, children with specific need and the persons with curable eye diseases have a better access to the services; make PwDs	INR5,538,360
21.	Study on Unfair Trade Practices in Select ASEAN Countries http://utp.cuts-hrc.org/	International Development Research Centre, Canada	Generate and promote substantive discussions/dialogues in the Association of Southeast Asian Nations on issues related to unfair trade practices	Expected to lead and contribute to the improvement of the relevant legal and institutional frameworks in ASEAN countries that seek to sustain a fair business environment therein and ensure equitable market outcomes in the long run	CA\$392,614

22.	Promoting Agriculture-Climate Trade Linkages in the Eastern African Community www.cuts-geneva.org/pactec/	Swedish International Agency for Development Cooperation	Multi-stakeholders capacity building on trade-climate change-food security linkages and improving EAC participation in the WTO	Development of better understanding and capacity regarding trade-climate change-food security linkages among all relevant stakeholders in the EAC; better capacity to participate in the multilateral trading system; and development of holistic approaches to utilise trade to face the challenge of climate change on food security	CHF4,060,240
23.	Better Exploration of Trade as a Means for Poverty Reduction: An Inclusive Approach to Aid for Trade and Enhanced Integrated Framework in Zambia-Phase II	Embassy of Finland, Lusaka	Build capacity of state and non-state actors in order to strengthen and influence participation in the Enhanced Integrated Framework process thus helping promote the role of trade in development	Greater stakeholder buy-in in discourses on trade and development issues in Zambia; and enhanced opportunities for positive trade-related livelihood impacts at the grassroots	€100,000
24.	Consumer Rights Empowerment For Socio-Economic Justice and Good Governance in Kenya	Akiba Uhaki Foundation, Kenya	Empower the marginalised consumers to demand their rights and actively participate in ensuring good governance for better service delivery in Kenya (electricity,	Development in the socio-economic welfare of consumers in Kenya; increased awareness, knowledge, information and support from the society on consumer protection issues; an informed active and	US\$10,000

	www.consumerforum.co.ke/		healthcare, telecom, transport and water sectors)	vigilant mass of consumer groups; and improved consumer justice system and accountable governance structure in the provision of goods and services that meet consumer expectation	
25.	Assessment of the Regulatory and Institutional Challenges Affecting SMEs Development in Kenya www.cuts-international.org/ARC/Nairobi/RICS/index.htm	Trust Africa (through the Investment Climate and Business Environment Research Fund)	Analyse the institutional and regulatory challenges facing certain SME clusters in four selected provinces in Kenya	Findings to influence policy choices to be considered while developing SME strategy in Kenya for the development of SMEs at the county level	US\$25,000
26.	Research on EAC Regional Integration	Trade Mark, East Africa	Study the state of EAC integration, trade facilitation and its limitations	Improved trading system within the EAC	US\$44,370
27.	Anti-competitive Practices in Rwanda	Ministry of Trade and Industry, Rwanda	An assignment for the Rwanda Ministry of Trade and Industry to develop background information about anticompetitive practices in three sectors in the country – Banks, Breweries and Insurance	A mechanism to monitor and evaluate competition in Rwanda; and technical skills to the Competition and Consumer Protection Unit in professional anticompetitive practice investigation and law enforcement	US\$53,394
28.	Quality of Regulation: An Analytical Case-study Approach www.cuts-ccier.org/Quality_of_Regulation.htm	Self-supported	Demonstrate the use of a general model for assessing the quality of regulation which can be put to use by developing/developed countries alike	Evolve ideas about the factors that determine quality of regulation	-
29.	Consumer Protection Regimes in the World www.cuts-ccier.org/consumer-project.htm	Self-supported	Prepare a report entitled 'Consumer Protection Regimes in the World', which would contain essays on the state of consumer protection from across 50 countries	A ready reckoner on consumer protection from across the globe that can be used as a reference book	-

